



COVID-19 Protocols

At Grand Isle Resort & Residences, we put a strong emphasis on the health and safety of our team members and guests, while we remain vigilant and respect and observe local, state, and federal guidelines, even as they change. This includes a requirement for all individuals to wear face coverings in indoor public spaces unless eating, while seated, or for anyone over the age of two (2) years. In the Bahamas, we have implemented the [Clean & Pristine program](#) making your visit a safe and worry-free experience!

April 23, 2021 Update - The Bahamas will require all travelers to:

Effective immediately, Bahamian citizens and residents who are fully vaccinated – after receiving their second dose - will be exempt from COVID-19 testing requirements when travelling inter-island from New Providence, Grand Bahama, Abaco, Exuma and Eleuthera to any other island.

Effective May 1, 2021, international visitors travelling to The Bahamas from other countries who are fully vaccinated and have passed the two-week immunity period will be exempt from testing requirements for entry and inter-island travel.

REQUIREMENTS FOR VACCINATED TRAVELLERS

Vaccinated travellers will still need to apply for the Bahamas Travel Health Visa and will be required to upload proof of vaccination with their application. *They will not need to provide a negative COVID-19 PCR test prior to entry or submit to rapid testing mandates during their stay.*

REQUIREMENTS FOR UNVACCINATED TRAVELLERS

Travellers who are not fully vaccinated will be required to follow steps 1-4 below, for existing entry testing requirements including applying for a Bahamas Travel Health Visa, providing proof of negative PCR test taken no more than five (5) days prior to arrival, as well as conducting rapid COVID-19 antigen testing if they are staying in The Bahamas for longer than four (4) nights and five (5) days.

REQUIREMENTS FOR ALL TRAVELLERS

All travellers will be required to apply for the Bahamas Travel Health Visa and complete the daily health questionnaire. All residents and visitors must adhere to health and safety protocols on-island such as mask wearing, social distancing and frequent hand washing among others. Health and safety remain our highest priority and we must continue to be vigilant.

Due to the fluidity of COVID-19, the Government of The Bahamas will continue to monitor cases across the islands and loosen or tighten restrictions as needed. The Bahamas is an archipelago with more than 700 islands and cays, spread over 100,000 square miles, which means conditions and instances of the virus can be different on each of the 16 islands available to welcome visitors. Travellers should continue to check the status of their island destination before travelling, by visiting [Bahamas.com/travelupdates](https://bahamas.com/travelupdates).

- 1) Obtain a negative **COVID-19 RT PCR** test five (5) days prior to arrival. If you have your full COVID Vaccination, you will NOT need to get a PCR test.

2) Apply for a **Bahamas Health Travel Visa** at travel.gov.bs (*the cost here covers Travel Insurance and Day 5 Test*). You will still need to do this if you have your COVID vaccination.

3) For the duration of the visit, complete a daily online health questionnaire for symptom tracking purposes. This will be emailed to you daily and consists of 5 simple questions.

4) Non-Vaccinated Visitors must take a **COVID-19 Rapid Antigen Test** on Day 5 of their visit. In addition, you will be required to have a negative test upon return to the US (even if you have a vaccination) within 72 hours of arrival. For Example Day 5 all visitors must take a test. You must take another test if the last test is not within 72 hours of arrival.

**COVID Testing Center (across the street from Grand Isle)
DI-ARA COMPREHENSIVE MEDICAL CENTER - EMERALD BAY**

FAQ'S

1. What is the protocol if a guest tests positive?

a) We will allow the guest to quarantine "on property" and will extend a discount of 50% for the remainder of your stay (for all Villas in the party). We will treat this on a "case by case" scenario and take great care of the guests, as you would expect.

2. Can guests get tested on property?

a) Yes, we can arrange for all test to be on property and can schedule upon your arrival. There is no cost to the guests for this enhanced service.

3. What is your cancellation policy now with COVID?

a) We have adjusted our cancellation policy to be up until "day of arrival" with no penalty, regardless of reason. Any deposits will be returned in full.

- Please note test results are typically provided in 3 hours or less (**for Antigen test**)
- Grand Isle will arrange tests for all in-house guests, in the privacy of your Villa, and will be complimentary.

Although it is not necessary, you can make advance arrangements via our website, or direct with concierges, prior to your arrival.